



Office of Revenue, Receivable and Cashiering Services

Cash Only Hold Appeal Policy

Eligibility:

Students can appeal the Cash Only Hold status after 2 years from the date of the last returned check posted to their student account.

Appeal Request:

Students should complete the Cash Only Hold Appeal form and submit at a University Cashier window, 33 Gilmer Street, 1st floor of Sparks Hall, Atlanta, GA 30303 or returns@gsu.edu. The form is located http://tools.finance.gsu.edu/forms/?gf_search=racs.

Notification:

Students will receive notification within 2-3 business days. Students are allowed one appeal approval on their account for their entire enrollment at GSU. Students should be careful setting up their banking information (routing and account numbers) for Web check payments. Verification of banking information should not be completed by copying and pasting the banking information.